Introduced by Assembly Member Gordon

February 20, 2013

An act to amend Sections 852, 2198, and 2198.1 of the Business and Professions Code, relating to medicine.

LEGISLATIVE COUNSEL'S DIGEST

AB 496, as introduced, Gordon. Medicine: sexual orientation, gender identity, and gender expression.

Existing law creates the Task Force on Culturally and Linguistically Competent Physicians and Dentists and requires the Director of Consumer Affairs, in consultation with the Director of Health Care Services, to appoint as task force members, among other people, California licensed physicians and dentists that provide health services to members of language and ethnic minority groups and representatives of organizations that advocate on behalf of, or provide health services to, members of language and ethnic minority groups. Existing law required the task force to report its findings to the Legislature and appropriate licensing boards by January 1, 2003.

This bill would require the licensed task force members and advocate task force members to instead provide health services to, or advocate on behalf of, members of language and ethnic minority groups and lesbian, gay, bisexual, and transgender groups. The bill would require the task force to report its findings to the Legislature and appropriate licensing boards by January 1, 2016.

Existing law, the Cultural and Linguistic Competency of Physicians Act of 2003, establishes the cultural and linguistic physician competency program which is operated by local medical societies of the California

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Medical Association and is monitored by the Medical Board of California. That voluntary program consists of educational classes for all interested physicians and is designed to teach foreign language and cultural beliefs and practices that may impact patient health care practices and allow physicians to incorporate this knowledge in the diagnosis and treatment of patients who are not from the predominate culture in California. Existing law also defines "cultural and linguistic competency" for the purposes of those provisions as understanding and applying the roles that culture, ethnicity, and race play in diagnosis, treatment, and clinical care.

This bill would additionally require the program to address lesbian, gay, bisexual, and transgender groups of interest to local medical societies. The bill would require the training programs to be formulated in collaboration with California-based lesbian, gay, bisexual, and transgender medical societies. The bill would also redefine the term "cultural and linguistic competency" and understanding and applying the roles that culture, ethnicity, race, sexual orientation, gender identity, and gender expression play in diagnosis, treatment, and clinical care. The bill would also make related technical, nonsubstantive changes.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 852 of the Business and Professions Code is amended to read:
- 852. (a) The Task Force on Culturally and Linguistically
 Competent Physicians and Dentists is hereby created and shall
 consist of the following members:
 - (1) The State Director of Health Care Services and the Director of Consumer Affairs, who shall serve as cochairs of the task force.
 - (2) The Executive Director of the Medical Board of California.
 - (3) The Executive Director of the Dental Board of California.
- 10 (4) One member appointed by the Senate Committee on Rules.
 - (5) One member appointed by the Speaker of the Assembly.
- 12 (b) Additional task force members shall be appointed by the
- 13 Director of Consumer Affairs, in consultation with the State
- 14 Director of Health *Care* Services, as follows:
- 15 (1) Representatives of organizations that advocate on behalf of
- 16 California licensed physicians and dentists.

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(2) California licensed physicians and dentists that provide health services to members of language and ethnic minority groups and lesbian, gay, bisexual, and transgender groups.

- (3) Representatives of organizations that advocate on behalf of, or provide health services to, members of language and ethnic minority groups and lesbian, gay, bisexual, and transgender groups.
- (4) Representatives of entities that offer continuing education for physicians and dentists.
 - (5) Representatives of California's medical and dental schools.
- (6) Individuals with experience in developing, implementing, monitoring, and evaluating cultural and linguistic programs.
 - (c) The duties of the task force shall include the following:
- (1) Developing recommendations for a continuing education program that includes language proficiency standards of foreign language to be acquired to meet linguistic competency.
- (2) Identifying the key cultural elements necessary to meet cultural competency by physicians, dentists, and their offices.
- (3) Assessing the need for voluntary certification standards and examinations for cultural and linguistic competency.
- (d) The task force shall hold hearings and convene meetings to obtain input from persons belonging to language and ethnic minority groups and lesbian, gay, bisexual, and transgender groups to determine their needs and preferences for having culturally competent medical providers. These hearings and meetings shall be convened in communities that have large populations of language and ethnic minority groups and lesbian, gay, bisexual, and transgender groups.
- (e) The task force shall report its findings to the Legislature and appropriate licensing boards within two years after creation of the task force on or before January 1, 2016.
- (f) The Medical Board of California and the Dental Board of California shall pay the state administrative costs of implementing this section.
- (g) Nothing in this section shall be construed to require mandatory continuing education of physicians and dentists.
- SEC. 2. Section 2198 of the Business and Professions Code is amended to read:
- 39 2198. (a) This article shall be known and may be cited as the 40 Cultural and Linguistic Competency of Physicians Act of 2003.

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1 The cultural and linguistic physician competency program is hereby 2 established and shall be operated by local medical societies of the 3 California Medical Association and shall be monitored by the 4 Division of Licensing Medical Board of California.

- (b) This program shall be a voluntary program for all interested physicians. As a primary objective, the program shall consist of educational classes which shall be designed to teach physicians the following:
- (1) A foreign language at the level of proficiency that initially improves their ability to communicate with non-English speaking patients.
- (2) A foreign language at the level of proficiency that eventually enables direct communication with the non-English speaking patients.
- (3) Cultural beliefs and practices that may impact patient health care practices and allow physicians to incorporate this knowledge in the diagnosis and treatment of patients who are not from the predominate culture in California.
- (c) The program shall operate through local medical societies and shall be developed to address the ethnic language minority groups and lesbian, gay, bisexual, and transgender groups of interest to local medical societies.
- (d) In dealing with Spanish language and cultural practices of Mexican immigrant communities, the cultural and linguistic training program shall be developed with direct input from physician groups in Mexico who serve the same immigrant population in Mexico. A similar approach may be used for any of the languages and cultures that are taught by the program or appropriate ethnic medical societies may be consulted for the development of these programs.
- (e) Training programs shall be based and developed on the established knowledge of providers already serving target populations and shall be formulated in collaboration with the California Medical Association, the Division of Licensing Medical Board of California, and other California-based ethnic and lesbian, gay, bisexual, and transgender groups medical societies.
- (f) Programs shall include standards that identify the degree of competency for participants who successfully complete independent parts of the course of instruction.

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(g) Programs shall seek accreditation by the Accreditation Council for Continuing Medical Education.

- (h) The Division of Licensing Medical Board of California shall convene a workgroup including, but not limited to, representatives of affected patient populations, medical societies engaged in program delivery, and community clinics to perform the following functions:
- (1) Evaluation of the progress made in the achievement of the intent of this article.
- (2) Determination of the means by which achievement of the intent of this article can be enhanced.
- (3) Evaluation of the reasonableness and the consistency of the standards developed by those entities delivering the program.
- (4) Determination and recommendation of the credit to be given to participants who successfully complete the identified programs. Factors to be considered in this determination shall include, at a minimum, compliance with requirements for continuing medical education and eligibility for increased rates of reimbursement under Medi-Cal, the Healthy Families Program, and health maintenance organization contracts.
- (i) Funding shall be provided by fees charged to physicians who elect to take these educational classes and any other funds that local medical societies may secure for this purpose.
- (j) A survey for language minority patients shall be developed and distributed by local medical societies, to measure the degree of satisfaction with physicians who have taken the educational classes on cultural and linguistic competency provided under this section. Local medical societies shall also develop an evaluation survey for physicians to assess the quality of educational or training programs on cultural and linguistic competency. This information shall be shared with the workgroup established by the Division of Licensing Medical Board of California.
- SEC. 3. Section 2198.1 of the Business and Professions Code is amended to read:
- 2198.1. For purposes of this article, "cultural and linguistic competency" means cultural and linguistic abilities that can be incorporated into therapeutic and medical evaluation and treatment, including, but not limited to, the following:
 - (a) Direct communication in the patient-client primary language.

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(b) Understanding and applying the roles that culture, ethnicity,
 and race, sexual orientation, gender identity, and gender expression
 play in diagnosis, treatment, and clinical care.

(c) Awareness of how the health care providers and patients attitudes, values, and beliefs influence and impact professional and patient relations.